

McLennan County Water Control
& Improvement District No.2
P.O. Box 116
Elm Mott, Texas 76640
Phone: (254) 829-1824
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Automated Meter Reading (AMR) Conversion Notification

Dear Customer,

Starting November 2nd, 2020, McLennan County WCID#2 will begin to initiate replacing approximately 541 residential meters to an automatic meter reading [AMR] system. Per TCEQ TAC §24.169(a)(2) Installation by utility. Unless otherwise authorized by the commission, each utility shall provide, install, own, and maintain all meters necessary for the measurement of water provided to its customers.

BENEFITS OF AMR TECHNOLOGY

- Improve the efficiency of meter reading and water billing
- Prevent reading and recording errors
- Minimize the need for personnel to go on the property
- Ability to detect if a leak or backflow is occurring in your plumbing system

RESIDENTIAL ACCOUNTS

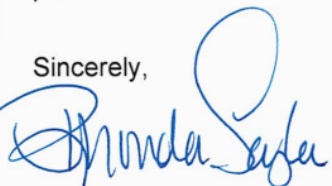
McLennan County WCID#2's employees along with the contractor will be attempting to contact each resident by knocking on the door before the installation. There will be a temporary service interruption, typically about 15 to 30 minutes, while the meter is being replaced. The contractor will be performing the work Monday-Friday between the hours of 8:00 a.m. and 5:00 p.m. However, the contractor may work some Saturdays to expedite the installation of the meters. This installation of the new meters has a 60-day timeline to complete.

COMMERCIAL ACCOUNTS

McLennan County WCID#2 will be contacting commercial accounts personally to schedule a convenient time to complete your meter replacement. We are sensitive to your business water needs and we will do everything possible to minimize any potential service disruptions.

Your patience throughout this important project is appreciated. If you have any questions or concerns regarding this project, please feel free to contact us on Monday-Friday from 8:00 a.m. to 5:00 p.m. at 254-829-1824.

Sincerely,



Rhonda Taylor
Office Manager